



## **Australian Organisation for Quality (NSW) Inc**

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### **Dr. James Harrington “The Global Leader in Performance Improvement Initiatives”.**

Shan Ruprai, National President of the Australian Organisation for Quality (AOQ) announced that the Board of Directors of the AOQ NSW, unanimously honored Dr. James Harrington as “The Global Leader in Performance Improvement Initiatives”. Shan Ruprai said this is the first time someone from outside Australia has received such honor. James is a luminous global quality leader for over 50 years. He is an inexhaustible creative author of over 36 books that have added value to countless businesses around the world. “Total Improvement Management (1995)” is one of his many books that provide A to Z improvement plan for organizations. It has been said about him, “Harrington writes the books that other consultants use.

James has traveled many times around the world including 6 visits to Australia, starting on the early 1980’s, promoting quality and business performance improvements, advising governments, all types of organizations, business leaders and quality management professionals.

James achievements have been acknowledged in many part of the world including on USA television program “Heartbeat of America”. James is the CEO of the Harrington Institute in USA and has held many senior positions such as the President and the Chairman of the International Academy for Quality and the American Society of Quality (ASQ), where one of his greatest achievements made was getting Congress and President Reagan to pass the Malcolm Baldrige Award.

William Clinton, Past President of the U.S. for his international work in promoting performance improvement appointed Dr. Harrington to serve as an Ambassador of Good Will.

### Issued by

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(Juran Medalist)  
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