

INTERNATIONAL QUALITY & PRODUCTIVITY CONVENTION

2011

**Quality & Productivity Movement
Towards Global Collaboration**



Clarion Hotel – Makassar Celebes Indonesia

Nov 29 – Dec 2, 2011

Organized by :



WAHANA KENDALI MUTU



INDONESIAN QUALITY & PRODUCTIVITY
MANAGEMENT ASSOCIATION

Supported by :



DEPARTMENT OF
MANPOWER
& TRANSMIGRATION OF
REPUBLIC OF INDONESIA



ASIAN
PRODUCTIVITY
ORGANIZATION



DEPARTMENT OF
INDUSTRY OF
REPUBLIC OF INDONESIA

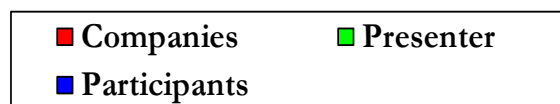
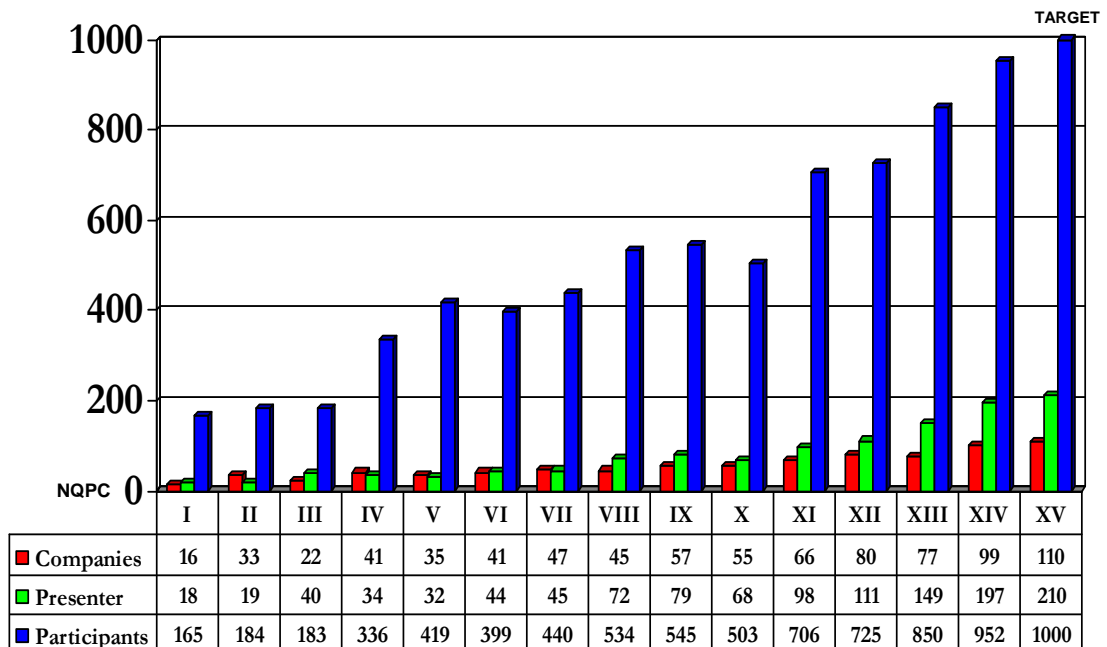
National Quality and Productivity Convention

NQPC

TIME

PLACE

1. NQPC I	November 25 – 27,1997	Pekan Raya Kemayoran, Jakarta
2. NQPC II	December 8 - 10,1998	Wisata Hotel, Jakarta
3. NQPC III	December 1 - 3,1999	Savoy Homann Hotel, Bandung
4. NQPC IV	November 8 -10,2000	Sheraton Hotel, Surabaya
5. NQPC V	Oct 30 – Nov 02, 2001	Sahid Raya Kuta Hotel, Bali
6. NQPC VI	Oktober 22 -25, 2002	Sheraton Hotel, Surabaya
7. NQPC VII	October 7 – 10, 2003	Patra Jasa Hotel, Semarang
8. NQPC VIII	December 7 – 10, 2004	Horison Hotel, Bandung
9. NQPC IX	December 5 – 9, 2005	Sanur Paradise Plaza Hotel, Bali
10. NQPC X	Nov 28 – Dec 2, 2006	Inna Garuda Hotel, Yogyakarta
11. NQPC XI	November 26 – 30, 2007	Patra Jasa Hotel, Semarang
12. NQPC XII	December 1 – 5, 2008	Sanur Paradise Plaza Hotel, Bali
13. NQPC XIII	Nov 30 – Dec 4, 2009	Horison Hotel, Bandung
14. NQPC XIV	November 22 - 25, 2010	Harmony One Convention Hotel, Batam
15. NQPC XV	Nov 29 – Dec 2, 2011	Clarion Hotel Makassar Celebes



INVITATION

The International Quality & Productivity Convention (IQPC) which will take place in Makassar, Celebes, east of Indonesia from November 29th to December 2nd, 2011 will be an excellent event where delegates can share experience and learn from each other.

The Convention is for Quality & Productivity Experts, Quality & Productivity Practitioners, Instructors and Facilitators. It will be executed in Makassar, a beautiful city located in southern Celebes, a nice place to visit for visitors from all around the World.

The Convention will deal an emerging issue of People Empowerment where participants can solve the problems and develop analytical and teamwork skills. It will be a fruitful event in Makassar where delegates from all over the world will come and join the convention, International Expertise who will make presentation in Quality & Productivity Improvement and also case studies. It will be a good opportunity for the participants to enhance knowledge & skill and understand the latest information in Quality & Productivity Improvement and Innovation.

The International Quality & Productivity Convention will be supported by APO (Asian Productivity Organization), Ministry of Manpower and Transmigration and Ministry of Industry of Republic of Indonesia.

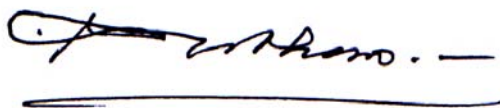
Makassar, a journey thru Eden, the Capital of Southern Celebes is now called Southern Sulawesi. The Celebes is a Portuguese name meaning "Infamous" because of the alarming number of European traders' ships wrecked of its coral littered coast in 16th and 17th Century. The Beautiful Waterfall in Bantimurung and Arched Fort Rotterdam, Dutch old colonial style house are testimony to the island's strategic position in the old spice trade.

Tana Toraja is located in north of Makassar is a "land of heavenly Kings", a belief that their Forefathers descended from heaven onto a mountain in 20 generations ago. They practiced an ancestor cult where death and after-life ceremonies are great feast, buffaloes are ceremonially sacrificed and the deceased's remain placed in coffin and interred in caves hollowed out in high cliffs. The mouth of the caves is guarded by lifelike statues who diligently look out from a balcony at the family & friends they have left behind.

You are warmly invited to participate in NQPC XV & IQPC in Makassar in November 29 – December 2, 2011. Looking forward to meeting you in Makassar, southern Celebes Indonesia in Nov 2011. Thank you very much!

Best Regards

Mr. Suwahono



Mr. Toha Rosadi



Chairman of the Steering Committee Chairman of the Organizing Committee

GENERAL INFORMATION

The host organizations are **WAHANA KENDALI MUTU (WKM)** – A Professional Management Consultant, and **INDONESIAN QUALITY & PRODUCTIVITY MANAGEMENT ASSOCIATION (IQPMA)** A non Profit Organization. The founders of IQPMA are Practitioners in Quality & Productivity Improvement in cooperation with private Companies and State Owned Companies in Indonesia.

We regularly organize annual National Quality and Productivity Convention (Temu Karya Mutu & Produktivitas Nasional /TKMPN) in Indonesia where the participants can share knowledge and skill in Quality & Productivity Improvement and INNOVATION since 1997. The latest event 14th NQPC and IQPC was conducted in Batam, Indonesia in November 2010 and it was attended by more than 900 participants from State Owned Companies, Private Companies and Native Speaker from Japan.

The 15th National Quality and Productivity Convention (NQPC) and International Quality and Productivity Convention (IQPC) is planned to challenge world wide competition in the era of globalization in order to broaden network and accelerate the Quality and Productivity movement. The theme of the Convention is **Quality & Productivity Movement towards Global Collaboration**.

NQPC & IQPC MISSION

To create opportunity for Private Companies, State Owned Companies, Governmental Institutions and Universities to demonstrate their success and share their experience in Quality & Productivity Improvement and Innovation.

GOALS

- To promote the result of Creativity and Innovation of the Companies.
- To broaden the horizon and improve initiative and creativity of the participants.
- To show new horizon for the participants in the implementation of Quality and Productivity Improvement.
- To get the new knowledge and skill regarding with Quality & Productivity Improvement and Innovation from Indonesian and International experts.
- To build up the cooperation and collaboration between participants and Organization.

CONVENTION PROGRAM

NATIONAL QUALITY & PRODUCTIVITY CONVENTION (NQPC) AND INTERNATIONAL QUALITY & PRODUCTIVITY CONVENTION (IQPC)

A. Management Forum

The Management Forum will be conducted on Thursday in Dec 1, 2011 at 08.00-16.00 hours. The presentation will be conducted in English and Indonesian Language respectively by International and Indonesian Speakers as Consultants and practitioners in Total Quality Management .

The participants should be Directors, General Managers and Senior Managers who will take benefit and share experience in Quality & Productivity Improvement and Innovation.

The Topic of discussion:

1. Quality & Productivity Improvement Projects
2. Quality Assessment and Award
3. Promotion of Quality & Productivity Movement (Small, Medium and Large Size Enterprises)
4. Total Quality Management in education
5. New Concept Model, Criteria System in Developing Quality & Productivity (Six Sigma, Balance Score Card, TIQM, MBC, EQA, etc.)
6. Integrated Management System ISO 9001 : 2000, 14001 : 2004 & SMK3/OHSAS 18001
7. Global Warming & Climate Change.

B. Facilitator Forum

The Facilitator Forum will be conducted on Tuesday in Nov 29, 2011 at 14.00-17.00. The participants should be Facilitators and QCC leaders with experience in the implementation of Quality & Productivity Improvement and Innovation.

C. Exhibition & Competition

The Exhibition and the Competition will be delivered in several streams on Wednesday in Nov 30, 2011 at 08.00 – 17.00. The Time Table will be distributed to all registered delegates prior to convention.

Speakers :

QCC (Quality Control Circle),
SS (Suggestion System) & SSG (Suggestion System Group)
5S (Seiri, Seiton, Seisho, Seiketsu, Shitsuke), QCP (Quality Control Project)
QWG (Quality Work Group), SGA (Small Group Activity), CL (Circle Leader),
Six Sigma, etc.

Essential Information

Official Language : English and Indonesia
Optional Tour : Bantimurung waterfall and Losari Beach
Call For Papers : The Papers for presentation should be submitted not later than October 10,2011.

The Topic should focus on :

1. Quality and Productivity Improvement Projects
2. Continuous Quality & Productivity Improvement

Abstract & final paper :

The Abstract should contain not more than 250 words written in English and submitted to the Organizing Committee by September 15, 2011. The Organizing Committee will notify if the paper is accepted or rejected by Sep 30,2011. The final papers, written in English, should be submitted to the Organizing Committee by October 31, 2011.

Call for Papers

Directors, General Managers, Managers, Quality & Productivity Practitioners, Facilitators and Quality Circle Members are cordially invited to submit papers for presentation.

Themes of Papers for Management Forum, Facilitator Forum, Exhibition and Competition :

1. Total & Integrated Quality Management
2. Productivity Improvement
3. Quality Control Circle & Quality Work Group activities
4. Quality Control Project (QCP)
5. Suggestion System (SS)
6. Quality Management Tools and methods
7. Six Sigma Methodology
8. 5S I (Seiri, Seiton, Seisho, Seiketsu, Shitsuke)
9. 5S II (Science, Stand-by, Smile, Service, Sales)
10. ISO 9000, ISO 14000, ISO 18000, OHSAS etc.
11. HRD in Quality Management
12. Implementation of Quality Management in Small & Medium size Company
13. Implementation of Quality Management in Education
14. Business Excellence through Quality
15. Quality Assessment and Award
16. Supply Chain Management
17. Customer Satisfaction
18. Resource Management
19. Knowledge Management



Statue of Sultan Hasanuddin

NQPC XV AND IQPC SCHEDULE

DAY	TIME	SCHEDULE
Tuesday Nov 29, 2011	08.00 - 17.00	Registration, Opening Ceremony, Keynote Speaker Facilitator's Forum and Technical Meeting
Wednesday Nov 30, 2011	08.00 - 17.00	Presentation, Competition and Exhibition
Thursday Dec 1, 2011	08.00 - 17.00	Interview, Management Forum, Quality Entertainment Quality Clinics
Friday Dec 2, 2011	08.00 - 17.00	Industrial Visit & City Tour
	18.00 - 22.00	Final Announcement of Winners & Closing Ceremony

VENUE

CLARION HOTEL

Tuesday – Friday in November 29 – December 02, 2011

The Clarion Hotel is located in Makassar, southern Celebes. It's one of the famous tourism objects in Indonesia, well known for its traditional cultures and handicrafts. The Losari beach is one of the beautiful place in Makassar. The additional information : there is no direct flight from your country to Makassar, you need to transit in Soekarno Hatta Airport in Jakarta or Ngurah Rai Airport in Bali. It will take 2 hour flight from Jakarta to Makassar and 45 minute flight from Bali to Makassar.

THE HOTEL ACCOMODATION

Special hotel rates can be obtained by booking through the 15th NQPC Secretariat. To reserve the hotel room, please fill in the registration form and return it with corresponding one night deposit to secretariat. Any reservation indicates your hotel preference in the registration form and the organizer will make the reservation for you.

The Clarion hotel room rate :

Superior : Rp 650,000.-
Deluxe : Rp 750,000.-
Junior Suite : Rp 1,600,000.-

Note : 1. Service Charge, Tax and Breakfast are Included.

2. Today's rate US\$ = Rp 8,400.-

The rate is subjected to change without prior notice.

For Reservation Clarion Hotel :

T: +62274-816685144

ALTERNATIVE HOTELS :

- | | | |
|----------------------------------|--------|------------------------|
| 1. Horison Makassar
60)/night | 4 Star | Rate : US \$ (55 – |
| 2. Mercure Regency | 3 Star | Rate : US \$ 71 /night |
| 3. Royal Regency
56)/night | 3 Star | Rate : US \$ (45 – |

CONTRIBUTION

No.	ITEM	DATE	US \$ / person			
			<i>before Oct 10 2011</i>		<i>after Oct 10 2011</i>	
			Speaker	Participant	Speaker	Participant
1	Convention Package & City Tour (in US \$)	Nov 29 - Dec 2, 2011	450.0	550	480	580

Each convention package included :

1. Four day Convention in the NQPC XV & IQPC.
2. Convention Kits & Souvenir T-shirt.
3. Lunch & Coffee Break
4. International Buffet Dinner and International Round Table Dinner.
5. Industrial Visit & City Tour
6. Certificates

PAYMENT OF REGISTRATION

The registration fee should be paid in US\$ in full amount by bank transfer to the Secretariat bank account as follows A/C
Name : WAHANA KENDALI MUTU

A/C Number : 145-454733 **US\$ account**

Bank : BNI Cabang Arteri Pondok Indah – Jakarta, Indonesia

The receipt of payment should be sent to the secretariat by
Email; wkm_indonesia@yahoo.com or fax: 6221-7203350.

Changes and Cancellation

All changes and cancellation must be submitted in writing either by email or fax prior to convention. In the event of cancellation, refund of remittance will be processed after the convention according to the following guideline:

Cancellation	Upto Nov 1, 2011	After Nov 1, 2011
Registration Fee	Refund 70%	No Refund



Sunset in Makassar



NQPC XIV and IQPC Convention in 2010

WELCOME TO :

IQPC 2011 & NQPC XV



For further Information :

Committee Secretariat NQPC XV & IQPC 2011



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